

MARATHA VIDYA PRASARAK SAMAJ'S KARMVEER SHANTARAMBAPU KONDAJI WAWARE ARTS, SCIENCE AND COMMERCE COLLEGE, CIDCO

Uttam Nagar, Nashik- 422 008 (M.S.) India

Affiliated to Savitribai Phule Pune University Id.No.PU/NS/ASC/047/1993AISHE C-42086 NAAC re-accredited 'B+' Grade (IV Cycle, CGPA 2.65)

Prof. (Dr) S. K. Kushare M.Sc., Ph. D. Principal

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CRITERION 2 – TEACHING – LEARNING EVALUATION

2.5 Evolution Process and Reforms

2.5.2 Mechanism to deal with internal examination related grievances is transparent, time bound and efficient

Link of additional information: <u>View Document</u>

The function of the Grievance Cell is to look into the complaints lodged by any student,

analysing the grievances, communicating the decision to the grievant.

Functions: -

The cases will be attended promptly on receipt of written grievances from the

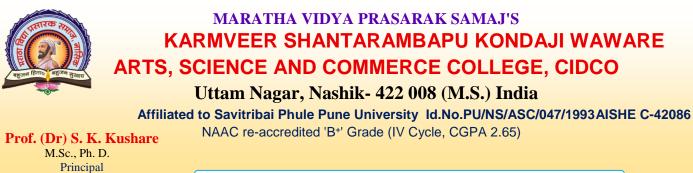
students. The cell will deal with Grievances received in writing from the students about

Academic matters such as

- To solve grievances related to university exam form
- Duplicate Mark-sheets
- Conduct Certificates or other examination related matters
- Add & change the subject on Hall tickets
- Guidance to the students about oral & theory exam schedule & pattern.

Exam Related Grievance

Guidance to the students about rechecking and revaluation process, university provided photo copy of answer paper students take this copy to concern teacher where he / she goes through same a guide whether the answers are worthy of revaluation, rechecking or redressal.



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For efficient and time bound process SPPU webmail (Institute User Id : CAAN018480) system was helpful to resolve the grievances of students related to examination part. SPPU webmail was access through institute Log In through Institute Webmail system

t support Change Password	BCUD Login		CAANO1	.8480@pun.unipune.ac.in
SAVITRIBAI PHULE PUNE UNIVERSITY			🔀 Mail	👤 Contacts 🔅 Settings
≓	Participation Portvard Delete Junk	Mark More	All ÷	Q- Search
Inbox 242	Ф∞ То	Date ÷	Subject	From
Sent 1	CAAN018480, CAAN017440	Mon 5:21 pm	★ Regarding ASPIRE Research Mentorship Program 2024	iqac
Junk	Email Support	Mon 2:00 pm	★ श्रैक्षणिक वर्ष २०२४-२५ पासून नव्याने सुरु झालेल्या B.B.A., B.B.A.(IB), B.B.A.(CA), B.C.A.(Science)…	SPPU Notifications
Trash	Email Support	Mon 1:57 pm	★ श्रैक्षणिक वर्ष २०२४-२५ पासून नव्याने सुरु झालेल्या B.B.A., B.B.A.(IB), B.B.A.(CA), B.C.A.(Science)…	SPPU Notifications
	220, CAAN017730@pun.un	Mon 1:45 pm	★ 'स्कुल कनेक्ट २.०' आणि 'वाचन संकल्प महाराष्ट्राचा' हे अभियान राबविणेबाबत	University of Pune
	Email Support	Sat 2:32 pm	★ वाचन संकल्प महाराष्ट्राचा उपक्रम	SPPU Notifications
	Email Support	Sat 11:22 am	\star Guidelines and Time Table for Aavishkar Workshop on 30th December, 2024	SPPU Notifications
	Email Support	Sat 11:21 am	★ Shortlisted Projects Student for University Level Aavishkar Workshop on 30th Dece	SPPU Notifications
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Screen shot of SPPU WEB Mail Portal



